

Datalliance Operations/Data Center Update

Office Expansion Complete

We have completed the expansion of our corporate offices in Cincinnati, Ohio. The expansion provides additional space to accommodate new hires in response to our rapid growth rate. The two departments most affected are Sales and Customer Care. We also installed additional capacity on our digital phone system to support our current growth and anticipated future growth. With these physical space and related infrastructure enhancements, we are well equipped to handle personnel expansion.

IBM AIX Operating System Upgrade

We have successfully upgraded our IBM AIX operating systems on our production, development and failover servers. While this is considered a major upgrade, our staff is committed to completing these types of events with minimal impact on our customer – when we do our job correctly, our customers will not see any service impact. Our goal is to assure that all upgrades are transparent to our customers. These changes are necessary in order to maintain the highest level of service with current hardware and to be able to take advantage of new hardware features and functionality. Exciting news on hardware changes will be in the next newsletter.