

# **Datalliance Operations/Data Center Update**

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## ***Hardware and Software Environments Upgraded***

In response to the continuous expansion of the Datalliance customer base, we continue to pro-actively plan and execute Data Center enhancements to meet the capacity requirements that we anticipate in the future. The process of analyzing current demand, as well as anticipated future demand on our data center operations, is an ongoing task for us at EDM. Over the past several months we have invested a significant amount of time and capital to implement substantial enhancements to both our hardware and software environments. Our efforts in both of these critical areas will ensure that Datalliance customers will continue to experience the high level of customer service that they are accustomed to.

### **Hardware Environment Enhancements**

The emphasis in our hardware enhancements over the past several months has been to expand capacity which, in turn, has a direct impact on our processing cycle times.

Capacity improvements include:

- Installation of fast write cache options on channel controllers,
- Replaced 7500 RPM disk drives with 10,000 RPM disk drives
- Installed additional Liebert battery backup device to meet the requirements of the above hardware enhancements.

The combination of these hardware enhancements provides a 40% improvement in our weekend batch processing cycle times!

### **Software Environment Enhancements**

Testing and implementing our new EDI Translator is the most significant enhancement to our software environment since we moved to the new IBM P630 processor about this time last year. We have been very diligent in our methodical testing of this new translator to ensure that it would seamlessly replace and significantly enhance our previous capability. We are very pleased to announce that the testing is complete and we are now in production with the new translator.

This continuing cycle of enhancements to all aspects of our data center operations is reflection of increased customer acceptance of our Datalliance VMI service. We sincerely appreciate the opportunity to serve our valued customers.