

## **Datalliance Operations/Data Center Update**

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### ***Data Center Capacity Expanded to Support Customer Demand***

Increased demand from our existing customer base and our steady addition of new Datalliance customers makes data center capacity an ongoing focus at EDM. Our objective is to continually monitor current actual demand along with analyzing projected future demand to define the anticipated capacity requirements well in advance of our customers' needs. Over the past several months we have invested a significant amount of time and capital to improve our capacity in the following areas:

- 1) Installed fast write cache options on channel controllers
- 2) Replaced key 7500 RPM disk drives with larger 10,000RPM disk drives
- 3) Added an additional Liebert battery backup device to ensure that we have adequate power capacity to support the above hardware upgrades.

These capacity enhancements provide a 40% overall improvement in our weekend batch processing cycle times. This ongoing cycle of capacity upgrades is a reflection of the expanded usage of our Datalliance service from existing customers and additional demand generated by our new customers. We sincerely appreciate this "extra" work!