

## **Datalliance Operations/Data Center Update**

### ***Backup Systems and Disaster Recovery***

The Datalliance Data Center has a series of air conditioning units that are dedicated to maintaining the optimum temperature in the facility. These units include both primary units and backup or redundant systems that are in place strictly to support the primary units in case of primary unit failure. We periodically test all of our backup environmental systems to ensure their functionality. All of our environmental systems are controlled by an automatic monitoring system that, in the case of primary system failure, seamlessly transitions over to the backup units until the primary units are restored and back in operation. We recently tested this backup system when our primary air conditioning unit was temporarily taken out of service. As designed, our monitoring system immediately transitioned to the backup unit without delay and with no disruption to our Datalliance operations. Though we do not expect problems with any of our critical Data Center systems, we ensure uninterrupted service by deploying and continually testing our backup systems.

### ***Facilities***

The continued growth of the Datalliance VMI service has caused staff growth in our Development, Customer Care and Sales departments. This growth has forced us to expand our office space. We have acquired additional space in our existing building and will be moving into this new space in the June-July timeframe.

We continue to improve our computer room facilities. As part of our ongoing effort to ensure the effectiveness of our technology, we evaluate our systems constantly and upgrade, replace, and consolidate at every opportunity. Our most recent improvements include the upgrade and consolidation of a number of our internal servers resulting not only in improved systems, but also in gaining valuable computer room "real estate".