

# **Datalliance Operations/Data Center Update**

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## ***Data Center Facilities Upgraded to Support Growth***

The steady growth of new Datalliance customers and the increased transaction volume from existing Datalliance users has us continuously looking to improve and expand all areas of our data center operations. Just as important as the hardware and software upgrades that we completed in the past few months are enhancements to our physical facility. Though not as obvious as our hardware and software upgrades, maintaining a state-of-the-art facility is critical to the overall operation of our data center. Over the past several months we have invested a significant amount of time and capital to improve our physical facility as well as our hardware and software environments in the following areas:

- Purchased and installed a new raised floor in our computer room. The staff from the flooring company, supplemented with a local crew, completed the entire operation in less than 6 hours. This improves our ability to make future hardware changes quickly and efficiently by reducing the potential for wiring and power distribution issues.
- We also purchased, installed and tested a faster tape backup system. We can now backup twice as much data, without extending the time that it takes. Database growth, fueled by new customers was the driving force for this upgrade.
- We also upgraded our software environment so that we can now send and receive data securely in the following modes: AS1, AS2, AS3, and XML.

These ongoing facility and hardware/software upgrades are a reflection of the expanded usage of our Datalliance service from existing customers and additional demand generated by our new customers. As always, we will continue to identify and invest in the facilities, hardware, software and people to improve all areas of our data center operations.